

AMENDMENTSIn the Specification

Please replace the paragraph beginning on Page 7, line 9 – 19 with the following amended paragraph:

Figure 3 illustrates the process of the user's computer system 130 reading the service tag from memory. Event 310 reads the service tag from non-volatile read-only memory (ROM) in computer system 130. The service tag is passed to server 218 using a programming interface e.g., as described by Microsoft in a document maintained at web site: <http://msdn.microsoft.com/library/winresource/dnwinnt/S75D3.htm>. Web server 218 queries a database stored on the server for the service tag and returns: the service tag; service tag and associated product code; service tag and other data associated with the purchase; or an indicia that the service tag is not found. In addition to the application program interface specified, alternate methods of associating a product code with a service tag may be used. Event 310 passes the process to event 312. Event 312 passes the service tag to the internet service provider as illustrated in Figure 4.